



**2016 e-Golf**  
Quick-Start Guide



**Das Auto.**



Disclaimer: Golf R shown in image.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. Refer to your vehicle's Owner's Manual for all information and warnings. By using this guide, you acknowledge that you are aware of and have read the warnings and information provided in the Owner's Manual on the topics in this guide and will use this information to augment that material.

## Driver Controls

- 1. Driver Information Display (Multifunction Display)**  
 When the ignition is switched on, you can display trip computer and electric vehicle information and control a variety of vehicle functions using the multifunction steering wheel.
- 2. Climate Control**  
 Your vehicle is equipped with an automatic climate control system.
- 3. Infotainment**  
 Hard keys and touchscreen buttons that control the various infotainment functions, including radio, media selections, phone operation, car functions, and navigation system.
- 4. Start/Stop Engine**  
 Start and turn off the engine on vehicles equipped with the keyless access push-button start and stop system.
- 5. Steering Wheel Left Side Controls**  
 Buttons for operating the cruise control system. Increases or decreases volume settings for radio, navigation system notifications, or phone calls.
- 6. Steering Wheel Right Side Controls**  
 The buttons on the right side of the multifunction steering wheel are used to access functions in the instrument cluster.  
**Talk Button:** Activates the voice recognition system.  
**Phone Button:** Displays the Phone main menu or can be used to accept phone calls.  
**OK Button:** Used to select settings for features in the multifunction display.  
**Menu Buttons:** Used to navigate through the instrument cluster main menus:  
**Vertical Arrow Buttons:** Push to navigate inside a specific menu.  
**Horizontal Arrow Buttons:** Push to change radio stations, scroll through radio presets, or select the next or previous media track.

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# Introduction to your e-Golf

## To cool or heat the interior

1. Turn the driver side temperature dial to 72° or desired temperature.
2. Press the **AUTO** button if not already illuminated.
  - **AUTO** is activated and, like a thermostat, the system will maintain the temperature.

In extreme heat, press the **MAX A/C** button. When a comfortable temperature has been reached, push the **AUTO** button again. (To exit out of Auto function, simply manually adjust the fan speed.)



Text [CLIMATE7-16](#) to [38981](#) to watch the Climate Control video.

Standard text and data rates apply.  
Do not text while driving.

## Defrost the windshield

- Press the **MAX DEFROST** button.
- When the windshield is clear, push the **AUTO** button to return to your automatic climate control setting.

## Set and synchronize temperature for driver and passenger

- The driver turns the left dial until the desired temperature is shown above the dial.
- The passenger can choose a different temperature by turning the right dial.
- The passenger's temperature can be synchronized with the driver's temperature by pressing the **SYNC** button. When the light is on, **SYNC** is activated.



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### Important Safety Instructions and Warnings: Climate Control Systems

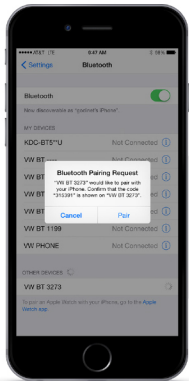
- Poor visibility increases the risk of collisions and other accidents that cause serious personal injuries.
- Always make sure all windows are clear of ice, snow, and condensation for good visibility to the front, sides, and rear.
- Maximum heating output and defrosting performance are not possible until the engine has reached operating temperature. Wait until you have good visibility before driving off.
- Never use air recirculation mode over an extended period of time since no fresh air will enter the passenger compartment.
- Always make sure you know how to properly use the climate control system as well as the rear window defroster, which you will need for good visibility.
- Never use air recirculation for long periods of time. When the air conditioner is off and recirculation mode is on, condensation can quickly form on the windows and greatly reduce visibility.
- Always switch off recirculation mode when it is not needed.
- Stale air causes driver fatigue and reduces driver alertness, which can cause accidents, collisions, and serious personal injury.
- Never switch off the fan for a long period of time, and never use air recirculation for a long period of time because no fresh air will enter the passenger compartment.



# Pairing your Compatible Phone

1. First, check your phone's compatibility at [www.vw.com/bluetooth](http://www.vw.com/bluetooth).
2. Start the ignition. Your vehicle's Bluetooth system will be in "discovery" mode.
3. From the Bluetooth menu on your phone, search for new devices and select VW BT with the last four digits of your VIN.
4. A connection request will appear on the infotainment display.
5. Press **Connect** on the infotainment display.
6. The infotainment display will then show a PIN.
7. Make sure the same PIN is displayed on your phone and press **Yes** on the touchscreen, then press **Pair** on your phone.

Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.



## Pairing a second compatible phone

A second compatible phone can be paired and active in the system.

1. Select **Setup** on the touchscreen (ensure your device is in Bluetooth discovery mode).
  2. Select **Bluetooth** on the touchscreen.
  3. Select Search for devices.
  4. Select **Results** on your touchscreen, then select your device.
  5. Select the device profile option of "Handsfree" or "Bluetooth Audio".
  6. Make sure the same PIN is displayed on your phone and press **Yes** on the touchscreen, then press **Pair** on your phone.
- Up to four phone profiles can be stored in the system.



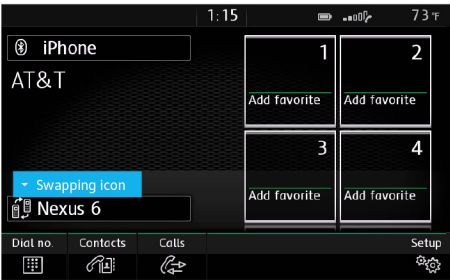
Text **PAIR7-16** to **38981** to watch the Phone Pairing video.

Standard text and data rates apply.  
Do not text while driving.

Note: You can have one phone paired and activated to the Bluetooth phone system and another paired for Bluetooth streaming simultaneously. If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to system.

## Switching from a primary to a secondary phone

Press the swapping icon on touchscreen.



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Requires compatible phone/device.

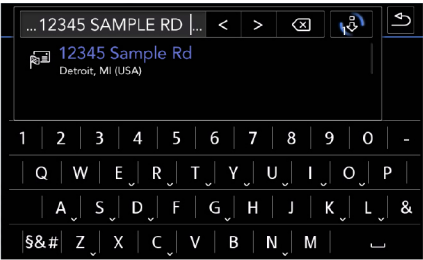
### Important Safety Instructions and Warnings: Bluetooth® Pairing

- Talking on the phone and/or operating phone control while driving can distract from traffic and lead to accidents.
- Always drive attentively and responsibly.
- Select volume settings so that acoustic signals from the outside are audible, for example, the sirens of emergency rescue vehicles.
- In areas with no or poor mobile network coverage and possibly in tunnels, garages and subways, phone conversations may be interrupted, and it may be impossible to make phone calls, even emergency calls.
- A cell phone on the seat, instrument panel, or in other places can be thrown around the inside of the vehicle during a sudden braking maneuver, a crash, or other accident and injure vehicle occupants.
- Attach cell phone, additional devices, and telephone accessories such as phone mounts, notepads, portable infotainment systems properly and outside of the inflating range of the airbag during travel or store securely. Using a cell phone or CB radio inside the vehicle without a properly installed and separate outside antenna can be dangerous to your health and that of your passengers because the electromagnetic radiation energy that cell phones and CB radios emit may be above established limits. This also applies if the outside antenna is not installed properly.
- Maintain a distance of at least 20 centimeters between the antennas of the cell phone and an active medical implant, for example a pacemaker, since mobile phones can negatively influence the functioning of active medical implants.
- Do not carry operationally ready cell phone in direct vicinity or directly over an active medical implant, for example, in the chest pocket.
- Immediately switch off cell phone if you suspect interference with an active medical implant or other medical device.
- An open armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- Always keep the armrest closed while driving.



# Enter a Destination on Your Touchscreen

1. Press the **NAV** button.
2. Press **New destn. (New destination)** on the touchscreen.
3. Begin entering address information, starting with House number, Street, City.
4. When your address appears, touch the correct address on the screen.
5. Press **Start** to begin route calculation.



## Additional Settings

To include alternative routes and make additional navigation customizations, select **Route Options** prior to starting route guidance.

Here you can include three alternative routes. Use Dynamic route to recalculate route guidance when traffic occurs using SiriusXM Traffic as well as avoid types of roads and more.



Text **NAV7-16** to **38981** to watch the Navigation video.

Standard text and data rates apply.  
Do not text while driving.



## Points-of-Interest (POI)



1. Press **NAV** button, then press **POIs** on the touchscreen to select your point of interest.
  - Tap **Other POIs** on the touchscreen to further define your search.
  - Once you have identified your search category, you have three options:
    - a. Select **Store** and tap **OK**.
    - b. Select **Dial number** to call the POI if available.
    - c. Select **Start** to begin route guidance.



Note: The navigation SD card must be in one of the Media Box SD card slots.

## Views

In the Navigation main menu, press the **View** function button. This gives you a choice to show:

-  a conventional two-dimensional map display.
-  a three-dimensional bird's-eye view.
- Split screen: provides map display along with turn-by-turn directions.

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### Important Safety Instructions and Warnings: Navigation & Infotainment

- Driver distraction can cause accidents and serious personal injury. Operating the infotainment system while driving can distract the driver from the traffic.
- Always drive attentively and responsibly.
- Select the volume settings so that the acoustic signals from the outside are still audible (for example, the sirens of emergency rescue vehicles).
- Setting the volume too high can damage your hearing. This also applies to loud volume set for only a short time.
- Sudden volume fluctuations may occur when the audio source is changed or connected.
- Please lower the volume before changing or connecting to an audio source.
- Never let yourself be distracted from the traffic by connecting, inserting, or removing the device while driving, as this can cause accidents.
- Connecting cables of external devices may obstruct the driver.
- Route cables so as not to interfere with the driver.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.

- Never leave external devices in the doors, on the front windshield, on or near the area marked "AIRBAG" on the steering wheel, instrument panel, seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.
- The center armrest can interfere with the driver's elbow movement and thus cause accidents and severe injuries.
- Always keep the armrest closed while driving.
- Injuries can be caused by invisible laser beams if the housing of the CD player is opened.
- Have the CD player repaired only by a specialist.
- Switch off the cell phone at explosion-prone locations.
- Driving recommendations and traffic signs displayed in the navigation system may differ from the actual traffic situation.
- Traffic signs and regulations take precedence over navigation driving recommendations and displays.
- Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.



# Navigation

# Call by Name

1. Short press the **TALK** button on the multifunction steering wheel.
2. After the chime say, “Call”, followed by the name of the person you want to call. For example, “Call Mike Brown”.
3. The system will confirm “Do you want to call Mike Brown?” and respond, “Contact is being dialed”.



## Voice Recognition tips

- The name must be said exactly as it is stored in the directory. If the name is not recognized, ensure you are saying it as it is stored in the directory.
- If multiple numbers are stored per name, you may use the shortcut “Call Mike Brown at work”, or the system may ask you to choose (e.g., work, mobile, home, etc.).



Text **VOICE7-16** to **38981** to watch the Phone Voice Recognition video.

Standard text and data rates apply.  
Do not text while driving.

## Help

1. From the Phone menu, press the **TALK** button on the multifunction steering wheel, and a selection of possible voice commands appears.
2. Say, “Help”, then follow the prompts.
3. You can say, “Help” after any prompt for the system to give you additional available options (e.g., call history, read telephone contacts, or settings).

## Answer an incoming call



The Bluetooth system will interrupt your car stereo with a ringtone. Press the **PHONE** button on the multifunction steering wheel to answer the call, or you may select on the touchscreen.

## Switch to privacy mode

To switch a Bluetooth call to your mobile phone, which would prevent passengers from overhearing the conversation:

1. Use the right/left arrow buttons on the steering wheel to access the telephone menu in the Multifunction Display (MFD).
2. Press the up or down button until “Private” appears in the display.
3. To select, press the **OK** button on the multifunction steering wheel.



## End call

Press the red phone icon on the touchscreen.

Or

1. Use the **MENU** button on the multifunction steering wheel to access the telephone menu in the Multifunction Display.
2. Press the up or down button until “End” appears in the display.
3. Press the **OK** button on the multifunction steering wheel.

## Volume settings



To adjust the volume of the Bluetooth system while in a call, press the volume up or volume down switch on the left side of the multifunction steering wheel.

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Note: Voice Recognition available on certain trim lines only.

### Important Safety Instructions and Warnings: Voice Recognition

- Driver distraction can cause accidents and serious personal injury. Operating the infotainment system while driving can distract the driver from the traffic.
- Always drive attentively and responsibly.
- Select the volume settings so that the acoustic signals from the outside are still audible (for example, the sirens of emergency rescue vehicles).
- Setting the volume too high can damage the hearing. This also applies to loud volume set for only a short time.
- Sudden volume fluctuations may occur when the audio source is changed or connected.
- Please lower the volume before changing or connecting to an audio source.
- Never let yourself be distracted from the traffic by connecting, inserting or removing the device while driving, which can cause accidents.
- Connecting cables of external devices may obstruct the driver.
- Route cables so as not to interfere with the driver.
- Unmounted or improperly mounted external devices can be thrown through the passenger compartment in the event of a sudden driving or braking maneuver or an accident, causing injury.

- Never leave external devices in the doors, on the front windshield, on or near the area marked “AIRBAG” on the steering wheel, instrument panel, seat backs or between these areas and the occupants. External devices can cause serious injury in the event of an accident, especially if the airbags inflate.
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- Traffic signs and regulations take precedence over navigation driving recommendations and displays.
- Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.



# Voice Recognition

# App-Connect

App-Connect takes the features and functions of your smartphone and makes them available through the built-in infotainment touchscreen in your Volkswagen.

App-Connect is available on certain infotainment units only. Always pay careful attention to the road, and do not drive while distracted. App-Connect features require compatible device, operating system, and mobile app. Standard text and data usage rates apply. See mobile app provider for terms and privacy. Android Auto is a trademark of Google Inc. Apple CarPlay is a trademark of Apple Inc.

## Apple CarPlay™

1. Ensure your phone is unlocked.
2. Plug your Apple iPhone into the USB port using a certified lightning connector.
3. A screen appears telling you that a new device has been detected and asking, “Do you want to connect with Apple CarPlay?”
4. Select **Connect** and allow on device.

## Features

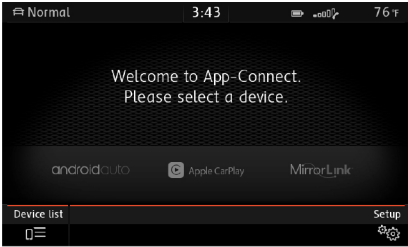
CarPlay features Siri voice control. There are two ways to activate Siri (Siri must be enabled on this device to activate Siri features):

- a. Press and hold the voice control button on the steering wheel until you hear the tone, which activates Siri.
- b. Press and hold the **Home** button on the touchscreen to activate Siri.

1. **Home** Button: Two features include:
  - Backward to Apple CarPlay home screen.
  - Long press to activate Siri.
2. **Phone** Button: Siri can help you make calls, return missed calls, and listen to voicemail.
3. **Maps** Button: Activate Siri to assist with turn-by-turn directions, traffic conditions, and estimated travel time. Say “Navigate to.”
4. **Messages** Button: Siri can send, read, and reply to your text messages for you.

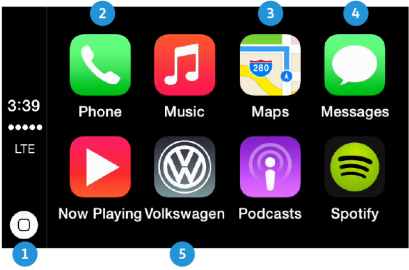
Additional apps available to stream music include Pandora, iHeartRadio, and Spotify.

5. To exit Apple CarPlay, press the Volkswagen logo icon.



Text [CARPLAY7-16](#) to [38981](#) to watch the Apple CarPlay video.

Standard text and data rates apply.  
Do not text while driving.

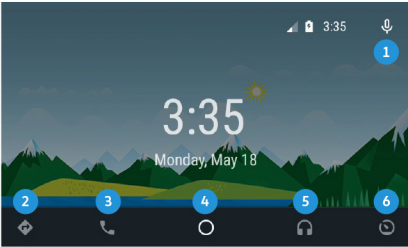


## Android Auto™

1. Download Android Auto from Google Play.
2. Press the **MENU** hard key and select App-Connect.
3. Select the Setup icon on the touchscreen > Preferred connection > Select Android Auto.
4. Plug your Android device into the USB port using a certified cable.
5. Select Device list on your touchscreen and select your device.
6. Select “OK” on your touchscreen for data transfer prompt.
7. Follow instructions on your device to continue setup.
8. Android Auto will appear on the infotainment touchscreen (once all the prompts have been accepted on device).

## Features

1. **Microphone** Button: Google Voice Control can be activated by a long press, or touchscreen voice commands work with available apps. (Google Voice Control can also be activated with a long press on the voice control button on the steering wheel).
2. **Navigation** Button: Predictive navigation provides turn-by-turn directions, traffic conditions, and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone** Button: Listen and reply to text messages, make calls, or check your voicemail.
4. **Home Screen** Button: Takes you back to the home screen of Android Auto.
5. **Music and Audio** Button: Use your touchscreen to gain access to your favorite artists, songs, and playlists\*. Android Auto lets you download audio streaming apps such as Pandora, Spotify, and iHeartRadio.
6. **Vehicle Functions** Button: Return to Volkswagen screen.



\*For driver distraction reasons Android Auto does not list all the media on your phone. Use Google voice control instead to access specific albums or artists. Note: Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information is available on [siriuserguide.com](#). Android Auto is supported by phones running 5.0 (lollipop) or higher. Further information is available on [android.com/auto](#).

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### Important Safety Instructions and Warnings: App-Connect

- Loose or improperly installed mobile devices can be thrown around the passenger compartment during sudden driving or braking maneuvers or a crash and cause serious personal injuries.
- Always mount or stow mobile end devices away properly before driving, making sure that they are outside the operational area of the airbags.
- Applications that are improperly executed can cause damage to the vehicle, accidents, and serious injuries.
- Volkswagen recommends using only applications provided by Volkswagen.
- Protect the mobile end device and its applications from misuse.
- Never change applications.
- Adhere to owner’s manual of the mobile end device.
- Using applications while driving can distract from traffic. Driver distraction can cause accidents and serious personal injury.
- Always drive attentively and responsibly.



# Infotainment

# Charging Your eGolf

## Charging station types (voltage/equipment)

- Public AC charging stations meeting J1772 charging standards.
- Home-charging station ("Wallbox") available through participating Volkswagen dealers.
- Supplementary charging cable and integrated control module supplied with vehicle.
- DC charging stations with an SAE Combo 1 Plug.



## Removing charger from vehicle

The vehicle must be unlocked to remove the charger.

## Battery charge port cover

Charging status is displayed directly on the charging socket while the high-voltage battery is being charged. Different states are indicated by different colors.

## Lights up green permanently

- High-voltage battery charging process complete.
- Disconnect charging connector and close charging socket flap.

## Flashes green permanently

High-voltage battery is being charged.

## Flashes green for about one minute after you leave

The delayed charging (departure time) has been programmed but not yet started.

## Lights up yellow briefly

- Charging cable is connected and has been detected by vehicle.

## Lights up red

- Charging cable connector could not be locked properly in the vehicle's charging socket.
- Check if charging connector is plugged in correctly. Pull out charging cable connector and insert it into the charging socket again. Get expert assistance if necessary.



Text [CHARGE7-16](#) to [38981](#) to watch the Charging Your e-Golf video.

Standard text and data rates apply.  
Do not text while driving.



## Flashes yellow

- The selector lever is not in position P (Park).
- Place the selector lever in position P (Park).

## Flashes red

- Error in charging system. The high-voltage battery cannot be charged.
- Get expert assistance.



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### Important Safety Instructions and Warnings: Electric Features

- Driving when the high-voltage battery charge level is too low can lead to stalling in traffic, collisions and serious personal injury.
- Always make sure that the high-voltage battery has enough charge to get where you are going and that the high-voltage battery can be charged when you get there.
- Charging the high-voltage battery improperly, using improper or damaged outlets and charging cables, improper handling of the high-voltage battery or failure to follow safe charging procedures can cause short circuits, electric shock, explosions, fire, burns, injuries and death.
- Always connect the charging cable to a properly functioning 120 Volt Ground Fault Circuit (GFI) wall outlet. The outlet must be properly protected from water, moisture and other fluids.
- Always check the fuse protection of the GFI outlet before connecting the charging cable.
- Never connect the charging cable to a conventional power outlet, regardless of whether the outlet is protected or not.
- Never use the charging cable with an extension cord of any kind.
- Never let plugs or connectors come into contact with water, moisture, or any other fluids.
- Never use any charging cable if it is damaged and never use the charging cable with a damaged GFI outlet.
- Never attempt to alter or repair cables or other electrical components.
- Never let anybody stay in the vehicle while the high-voltage battery is charging.
- Never do any kind of work on the outside or inside of the vehicle while the high-voltage battery is charging.
- Always disconnect the charging cable completely from the vehicle before activating the electric motor.
- Only use supplied charging cables or the charging station cable. If you need a replacement, we recommend only using Volkswagen charging cables.
- If you are not familiar with the socket or the electrical installation or it has not been checked by qualified experts, never use it for charging. Even very low charging currents can cause serious damage and in particular fires if the socket or electrical installation is in bad condition. If necessary, get expert assistance from a qualified electrical installation specialist.
- Never stop the electric motor before the vehicle has come to a complete stop. You can lose control of the vehicle, crash, and be seriously injured.
- The airbags and safety belt pretensions will not work when the ignition is switched off.
- The brake booster does not work when the electric motor is not activated. More brake pedal pressure will be needed to stop the vehicle.
- The power steering system does not work when the electric motor is not activated, and you will need more force to steer the vehicle.
- Never remove the key from the ignition switch or turn off the ignition with the starter button while the vehicle is moving or rolling to a stop. The electronic steering column could suddenly lock, you would not be able to steer, and you could lose control of the vehicle, crash, and seriously injure yourself and others.
- Changing the driving mode can change the way the vehicle reacts.
- Always adjust your speed and driving style to road, traffic, weather, and visibility conditions.
- Never attempt to change the driving mode while the vehicle is moving.
- Always observe traffic rules and posted speed limits and use common sense. Your good judgment can mean the difference between arriving safely at your destination and being seriously injured in a crash or other kind of accident.
- Medium, high and very high recuperation can lead to loss of traction and skidding, particularly on slippery roads. This can cause you to lose control of the vehicle, which can lead to accidents, collisions and serious injuries.
- When charging at high elevations (such as at the top of a pass) never charge the vehicle fully, in order to facilitate a braking effect by means of recuperation when descending.
- Only use medium, high or very high recuperation if visibility, weather, road and traffic conditions permit, and other road users are not put at risk due to the vehicle's acceleration and your driving style.
- The higher the charge level of the high-voltage battery, the lower the electric motor braking effect, to the point where no electric motor braking effect may be generated at all. This puts more strain on the vehicle brake.
- Reduce your speed before driving down a long, steep gradient.
- When driving down a long, steep gradient, slow the vehicle using the vehicle brake.
- Rapid acceleration can cause skidding and loss of traction, especially on slippery roads, resulting in a loss of vehicle control, collisions, and serious personal injury.
- Only use the kick-down feature or fast acceleration if visibility, weather, road, and traffic conditions permit and other drivers will not be endangered by your driving and the vehicle's acceleration.
- Always adapt your driving to the traffic flow.
- For additional warnings please refer to your vehicle's Owner's Manual for Warning and display messages, General notes on the electric drive, Starter button, Activating the electric motor, Driving off, Crawling feature, Power availability display, Stopping the electric motor, Driving Mode Selection, Electronic immobilizer.



# Electric Features

Charging Your eGolf

Charging station types (voltage/equipment)

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Removing charger from vehicle

The vehicle must be unlocked to remove the charger.

Battery charge port cover

Charging status is displayed directly on the charging socket while the high-voltage battery is being charged. Different states are indicated by different colors.

Lights up green permanently

- High-voltage battery charging process complete.
- Disconnect charging connector and close charging socket flap.

Flashes green permanently

High-voltage battery is being charged.

Flashes green for about one minute after you leave

The delayed charging (departure time) has been programmed but not yet started.

Lights up yellow briefly

- Charging cable is connected and has been detected by vehicle.

Lights up red

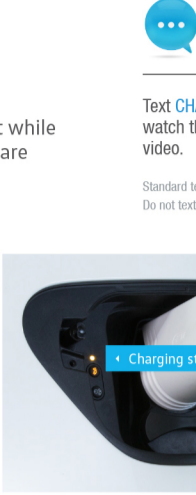
- Charging cable connector could not be locked properly in the vehicle's charging socket.
- Check if charging connector is plugged in correctly. Pull out charging cable connector and insert it into the charging socket again. Get expert assistance if necessary.

Flashes yellow

- The selector lever is not in position P (Park).
- Place the selector lever in position P (Park).

Flashes red

- Error in charging system. The high-voltage battery cannot be charged.
- Get expert assistance.



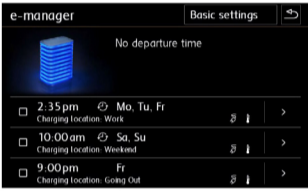
Text **CHARGE7-16** to **38981** to watch the Charging Your e-Golf video.

Standard text and data rates apply. Do not text while driving.

Scheduled charging via touchscreen

- With ignition on and infotainment system on, press the CAR hard key.
- Select e-manager soft key
- Departure time screen offers three selections where you can create scheduled charging. Within the scheduled departure times you will find Charging location settings allowing selection of:

- Climate control on/off
- Charging current
- Charging on/off
- Off-peak power timing
- Battery charge level



Note: You may also schedule charging at vw.com/carnet or download Car-Net mobile application from Apple iTunes or the Google Play store.

Power Availability Display

The current power availability is displayed in the instrument cluster

- Maximum power availability. High power availability is required for accelerating quickly to complete an overtaking maneuver safely.
- Currently available power is very limited. The indicator light lights up in the instrument cluster.
- Maximum power no longer available.



Limited power availability can be dependent on driving style, like rapid acceleration. The power availability is also generally limited under the following conditions:

- Very cold or very hot high-voltage battery temperatures.
- Low high-voltage battery charge level.

Text **POWER7-16** to **38981** to watch the Power Availability Display video.

Standard text and data rates apply. Do not text while driving.

Driving Range

High-voltage battery range is shown on the touchscreen when selecting CAR menu and essentially depends on four factors:

- Personal driving style.
- Usage conditions (particularly high or low temperatures, the condition of the road surface, driving in hills or mountains or mainly on highways).
- Use of consumer-controlled electrical features in the vehicle, such as the air conditioning.
- Age and condition of battery.



When range is less than 20 miles, high-voltage battery must be charged as soon as possible.

What impacts driving range

| Energy Consumption                | Why and What Types  | How to Avoid it   |
|-----------------------------------|---|---|
| Frequent braking and acceleration | The vehicle consumes the most power when accelerating                     | Defensive driving requires less braking and therefore less acceleration. You can offset the impact of this effect by turning on Brake Energy Recuperation to help charge the battery while braking                                |
| Uneven tire pressure              | Improper tire pressure increases rolling resistance and power consumption | Make sure your tires are inflated to the correct pressure. See your Owner's Manual or the placard on the driver's B-pillar. When purchasing new tires, always make sure that the tires are optimized for lower rolling resistance |
| Unnecessary weight                | The heavier the vehicle, the more energy it consumes                      | Remove all unnecessary items, and therefore unnecessary weight, from the vehicle  |
| Power consumption examples        | Malfunctioning electric motor controls, driving in the mountains          |   |
| Extra electrical loads examples   | A/C, phone charging, seat heater, defrost                                 | Reduce use of these features  |
| Age and condition of battery      |   |   |

Brake Energy Recuperation

Selecting a brake energy recuperation level

There are four brake energy recuperation levels. It is possible to move up and down through brake energy recuperation levels 1 to 3 by tapping the gearshift to the side + and - .

- Tap to the left to switch up one recuperation level.
- Tap to the right to switch down one recuperation level.
- Press to the right for a few seconds to switch off recuperation.
- Level 4: Pull the gearshift to position B. Pulling again in the direction of the downward arrow will switch back to driving mode D and the last selected recuperation level will be activated.



For levels 1-4

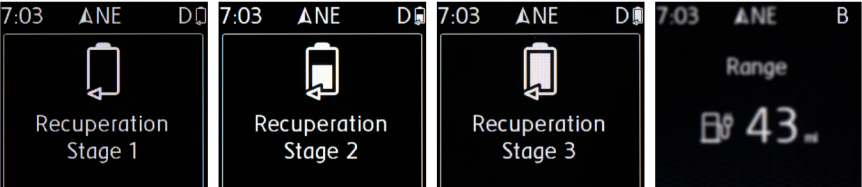
Energy is recuperated during braking, coasting and driving downhill.

- Level 1 regenerates energy and slows down the car the least while B has the strongest effect.
- At levels 2, 3 and B the regenerative braking is so strong that the brake lights come on automatically. However, if the battery is fully charged, no energy regeneration takes place.



Text **BRAKE7-16** to **38981** to watch the Brake Energy Recuperation video.

Standard text and data rates apply. Do not text while driving.



Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

|   |   |   |  |   |   |
|---|---|---|--|---|---|
|    | Central warning light: Read and follow the text messages in the instrument cluster display.   |    | Central caution light: Read and follow the text messages in the instrument cluster display.  |  | Cruise control is turned on or is regulating the vehicle speed (if equipped).                                   |
|    | Stop! Parking brake engaged.  |    | One or more driving lights burned out. Light malfunction, excluding AFS.   |  | High beams switched on or headlight flashers in use.  |
|    | Stop! Parking brake engaged.  |    | Not enough windshield washer fluid.  |  | Service reminder display.   |
|    | Stop! Brake fluid level too low or brake system malfunction.  |    | Problem with the steering.   |  | Charge level of the mobile phone battery. Applies only to models with a factory-installed mobile phone package. |
|    | Stop! Brake fluid level too low or brake system malfunction.  |    | Lights up: Tire pressure too low. Flashes: Tire Pressure Monitoring System (TPMS) malfunction.   |  | Icy road warning. Outside temperature colder than +39 °F (+4 °C)  |
|    | Stop! Electric motor coolant level too low, electric motor coolant temperature too high, or electric motor coolant system malfunction.      |    | Airbag and safety belt pretensioner system malfunction.  |  | Refer to the Owner's Manual.  |
|    | Stop! Lights up: Steering system malfunction. Flashes: Electronic steering column lock malfunction.   |    | Passenger front airbag turned off (PASSENGER AIR BAG OFF  light). |   |   |
|    | Driver and/or passenger safety belts not buckled.   |    | Error in the electric drive system.  |   |   |
|    | Alternator malfunction.   |    | Vehicle drives with limited power in absolute reserve mode.  |   |   |
|    | Stop! Error in the electric drive system.   |    | Lights up: Charge the high-voltage battery as soon as possible. Flashes: High-voltage battery is being charged.                                    |   |   |
|  | Lights up: ESC malfunction or ESC switched off by the system, or: the vehicle battery has been reconnected. Flashes: ESC or ASR is working. |  | Lights up: Electronic engine sound (esound) not working.   |   |   |
|  | ASR manually deactivated.   |  | Turn signals, left or right. Emergency flashers switched on.   |   |   |
|  | ABS malfunction.  |  | Lights up: Depress brake pedal! Flashes: The release button in the selector lever is not engaged.  |   |   |
|  | ABS malfunction.  |  | Cruise control is turned on or is regulating the vehicle speed (if equipped).  |   |   |
|  | Electronic parking brake malfunction (if equipped).   |   |  |   |   |